# GOVERNMENT OF INDIA
# CIVIL AVIATION
# LOK SABHA

STARRED QUESTION NO:528
ANSWERED ON:28.04.2003
SECURITY CHECK AT AIRPORTS BY CISF
K. MALAISAMY

**Will the Minister of CIVIL AVIATION be pleased to state:**

(a) whether numerous complaints of harassment and ill-treatment of air passengers in the name of security and frisking by C.I.S.F. at Indian airports have been received; and

(b) if so, the action proposed to be taken to mitigate this problem without compromising on security?

## Answer

THE MINISTER OF CIVIL AVIATION( SHRI SYED SHAHNAWAZ HUSSAIN )

(a) & (b) : A statement is laid on the Table of the House.

STATEMENT IN REPLY TO LOK SABHA STARRED QUESTION NO.528 DATED 28.04.2003 REGARDING SECURITY CHECK AT AIRPORTS BY CISF

(a) A few complaints have been received.
(b) Whenever a complaint is received, it is duly enquired into by senior officers of CISF andBCAS, and prompt actioni s taken, wherever necessary. To further mitigate this problem, as an ongoing process, regular training on behaviour and courtesy is imparted t o C IS Fpersonnel deployed at airports. Instructions/guidelines are reiterated from time to time to ensure passenger friendly behaviour.